

ComponentOne® Announces ComponentOne Doc-To-Help® 6.5 and ComponentOne Natural Search™

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ComponentOne® Announces ComponentOne Doc-To-Help® 6.5 and ComponentOne Natural Search™ — New Version Redefines Single Source Authoring and Provides New Natural Language Search Functionality

PITTSBURGH, PA — ComponentOne LLC today announced ComponentOne Doc-To-Help 6.5, a new version of the popular single source Help authoring tool for Microsoft® Word®, and ComponentOne Natural Search, an optional add-on module for adding natural language search functionality to Doc-To-Help Help systems. These products will be launched in March 2003, and will be available for purchase at that time.

This new and improved version of Doc-To-Help includes many new features empowering Help Authors, Technical Writers, and Software Developers to easily create HTML Help, cross-platform HTML-based Help, WinHelp, JavaHelp™, print documentation, and now Web and E-mail Self-Service for use with ComponentOne Response™. ComponentOne Doc-To-Help 6.5 allows you to create all of this from a single set of easily maintained Word documents.

"The new version of Doc-To-Help marks an important step in the evolution of this product", said Sunny Wong, Ph.D., managing director of ComponentOne. "Not only have we added many new features and enhancements enabling our customers to create their Help systems faster, easier, and more efficiently than ever before, we're redefining single source authoring by delivering more than just Help authoring output. Doc-To-Help now serves as a knowledge composer for Help and Self-Service Systems."

Doc-To-Help users can also take advantage of the new ComponentOne Natural Search add-on module to add enhanced natural language search functionality to their Doc-To-Help 6.5 Help systems. This product is available as an add-on module exclusively to Doc-To-Help 6.5. Now Doc-To-Help 6.5 users can create sophisticated Help systems quickly and easily by adding natural language search functionality to their Help systems. End users will also benefit by gaining the ability to quickly and easily search their Help system with complete questions, phrases, or keywords.

Key New Doc-To-Help 6.5 Features and Enhancements

- A redesigned document processor for improved performance and reliability
- Faster handling of large, graphic intensive files
- Better support for combinations of lists, tables, and margin notes
- Customizable HTML themes with different layouts for secondary windows and popups
- New knowledge output for ComponentOne Response™ self-service system

ComponentOne Response: Intelligent Web and E-mail Self-Service Solution Now Doc-To-Help 6.5 users can leverage the power of their single source Help authoring tool, and create a knowledge resource for this revolutionary self-service solution. Designed to provide companies with support services using fast and effective natural language searches through a Web and E-mail interface, ComponentOne Response reduces costs and improves customer satisfaction and loyalty. Doc-To-Help 6.5 users now have the power to supply the knowledge for an entire support center, with one easy to use tool taking advantage of one single source of information.

ComponentOne Natural Search™ Features and Functionality

- Language independent search
- Statistics-based search engine
- Self-learning

- Fast and efficient

Pricing and Availability

ComponentOne Doc-To-Help 6.5 and ComponentOne Natural Search will be available in March 2003. At that time, customers can purchase these products through ComponentOne via the ComponentOne Web site (www.componentone.com), e-mail (sales.componentone.com), telephone 800.858.2739 or 412.681.4343 outside the U.S.A, and fax 412.681.4384. Customers can also purchase these tools through select distributors including: Lifeboat (for customers in the U.S.A. and Canada), Soft/Export (for customers in Europe), and Bunka Orient Corporation (for customers in China, India, and Japan).

ComponentOne Doc-To-Help 6.5 has an MSRP of \$499.95 for the full version. Current Doc-To-Help 6.0 customers will receive the 6.5 upgrade automatically at no cost. Previous Doc-To-Help customers or users of a competitive Help authoring tool can upgrade to Doc-To-Help 6.5 for \$299.95. ComponentOne Natural Search add-on module for Doc-To-Help 6.5 is available for \$299.95. Telephone support for one full year from date of purchase is also available for \$200.00.

About ComponentOne

ComponentOne LLC was formed on July 1, 2000, by the merger of APEX Software Corporation and VideoSoft. APEX and VideoSoft have received numerous industry and user accolades for their component tools, including awards from Info World, PC Magazine, Programmer's Paradise, Software Development, Vbxtras, and Visual Studio Magazine (formerly Visual Basic Programmer's Journal). ComponentOne™ produces high-performance, easy-to-use tools for Help authors who write and design Help systems and also developers who work in Microsoft® Visual Studio® and Visual Studio .NET environments. The ComponentOne product line includes ActiveX, .NET, ASP.NET, and Help authoring tools.

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